



K N O W L E D G E

Patient Bill of Rights

Bill of Rights

At Infinite Health Care, we are committed to providing high-quality healthcare services while respecting the rights and dignity of our patients. We believe that every patient deserves to be treated with compassion, respect, and fairness. To ensure that your rights as a patient are protected, we have established the following Patient Bill of Rights:

Respect and Dignity: You have the right to be treated with respect, courtesy, and consideration at all times, regardless of your age, race, gender, religion, national origin, sexual orientation, or any other characteristics.

Privacy and Confidentiality: Your medical information will be kept confidential and will not be disclosed without your written consent, except as required by law. You have the right to review and request a copy of your medical records.

Informed Consent: You have the right to be informed about your medical condition, treatment options, potential risks, and expected outcomes. You can make decisions about your care after understanding all relevant information.

Quality of Care: You have the right to receive the highest quality of medical care that is available, provided by competent and qualified healthcare professionals.

Access to Information: You have the right to access information about your diagnosis, treatment plan, and the names and credentials of your healthcare providers.

Participation in Care Decisions: You have the right to actively participate in your healthcare decisions. This includes the right to refuse treatment, except as otherwise required by law.

Pain Management: You have the right to appropriate pain management and the opportunity to discuss and receive information about pain relief options.

Consent for Research and Clinical Trials: If applicable, you have the right to be informed about and provide informed consent for participation in any research or clinical trials involving your care.

Access to Emergency Care: You have the right to access emergency medical care when necessary, regardless of your ability to pay or insurance status.

Non-Discrimination: You have the right to receive care without discrimination, and we will not discriminate against you in the provision of healthcare services.

Complaints and Grievances: You have the right to voice complaints or concerns about your care without fear of retaliation. We are committed to addressing your concerns promptly and fairly.



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Advance Directives: You have the right to create and provide advance directives for your medical care, and we will respect your wishes in accordance with the law.

Cultural and Religious Beliefs: Your cultural and religious beliefs will be respected to the extent possible in the provision of care.

Accessibility: We will strive to make our facilities and services accessible to individuals with disabilities in accordance with applicable laws and regulations.

Financial Transparency: You have the right to receive an explanation of your bill for services, and we will provide information on any charges that may not be covered by insurance.

By receiving care at Infinite Health Care, you acknowledge and accept these rights. We are dedicated to upholding these principles and ensuring that you receive the highest standard of care and respect during your medical treatment.

If you have any questions or concerns about your rights as a patient or the care you are receiving, please do not hesitate to contact Loren MacDonald, Medical Director for Infinite Health Care.